



## MAUSTON POLICE DEPARTMENT

303 Mansion Street  
Mauston Wisconsin, 53948

Chief Michael D. Zilisch  
Sgt. Eric Sanner  
Sgt. Brandon Arenz  
608-847-6363 or 608-847-6339  
FAX 608-847-4989

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### You Are Not Alone (Y.A.N.A.)

What is Y.A.N.A.?

Do you live alone and wish to have someone check on you periodically? Is your loved one living alone in our community? Are you not as able-bodied as you used to be and want that reassurance that someone will check on you in the event something were to happen? Y.A.N.A. is a free service offered by the Mauston Police Department for residents in the City of Mauston. This program is designed to provide scheduled phone contact to senior citizens, disabled persons, or anyone that can benefit from routine contact. The goal of this program is to provide a sense of security for those living alone as well as for loved ones of those living alone who may not live close by.

How does the program work?

From Monday through Friday, our clerical staff will call those enrolled in the program as desired at a predetermined time of day. If we are unable to make phone contact, we will attempt to call their emergency contacts or dispatch an officer to their residence to ensure they are ok. If the participant has a doctor's appointment or will otherwise not be home, simply let us know and we can adjust our time to call.

How can you participate? Enroll one of four ways:

1. Print out and mail the completed form to: Mauston Police Department, 303 Mansion Street, Mauston, WI 53948
2. Email the completed form to [pdclerical@mauston.com](mailto:pdclerical@mauston.com)
3. Stop in to our police department
4. Call our department during business hours at 608-847-6363 and we can assist with completing the enrollment form over the phone

FAQ's:

**Can I sign up my loved one?** Yes, as long as they are aware you are doing so.

**How often will I or my loved one receive a phone call?** As often (once a day) or as little (once a week) as you'd like.

“To Protect and Serve”



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**What if I am going on vacation, having family over, or don't wish to be contacted?**

We ask that you give our department a courtesy phone call to let us know your wishes and we will not attempt phone contact during that time.

**Can I tell you where my house key is located in case you need to come in?** Yes but it is not a requirement. We would keep a record of where your house key is hidden or stored (at a neighbor's house for example) and only use it in the event of an emergency or we feel we need to enter your home to make sure you are ok.

**I'm not comfortable with a hidden key outside of my residence, can I give the police department a key to use if necessary?** Yes. We will secure your house key at the Mauston Police Department and only utilize it to check on you in the event all other methods of contact are exhausted. This method is preferred.

**What time of day will you call?** We can set a scheduled time from Monday through Friday 8:00am to 4:30pm to call that best suits your needs. Please remember, emergencies and other events that require our staff's immediate attention may delay our phone call. We would attempt to call within an hour of the predetermined time. Legal holidays will affect our calling.

**What will we talk about?** Anything you'd like to talk about! This program is designed as a general "check-in" with residents. We will ask how you are doing/feeling and if there is anything our police department can assist with. Our phone calls will normally last anywhere from one to three minutes. The more we get to know the participant, the longer the phone call may last. Have a birthday coming up? Big win in your card club? We'd love to hear about that!

**Will we call the emergency contacts if we cannot get ahold of the participant?** Yes. The purpose of this program is to make contact with the participant to ensure their wellbeing. If we cannot make contact initially, we will utilize your emergency contacts. It is important your emergency contacts are aware they are listed with us and they should have a general knowledge of your day-to-day schedule.

Note: This program is not a substitute to dialing 911 in the event of an emergency. This program is free and voluntary and the participant may cancel their involvement at any time.



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Pets in the home? If yes, what type, how many, and what are their names?

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Medical conditions you wish to share:

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Hidden key around the house? Does a neighbor have a key? If so, where is it located?

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Any other information you wish to share with us?

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By enrolling in the Y.A.N.A. program, I understand that this program is voluntary. I will call 911 in the event of an emergency and not utilize this program in lieu of calling 911 when necessary. I authorize first responders to make entry into my home, with force if necessary, in the event of a possible emergency or to check my welfare if I cannot be reached. I agree to hold harmless the Mauston Police Department or their designee from any damage that may be caused by the good faith act of forceful entry into my home. I understand that delays in calling may occur and other events may take priority over receiving a phone call; therefore, I realize that a phone call may be delayed or not placed due to extenuating circumstances. I understand that I may cancel my enrollment in this program at any time.

Signature of enrolled person: \_\_\_\_\_

Date: \_\_\_\_\_

Signature of Guardian/Caretaker of enrolled person (if applicable): \_\_\_\_\_

Date: \_\_\_\_\_



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Name of participant: \_\_\_\_\_

Address: \_\_\_\_\_

Home phone number: \_\_\_\_\_

Cell phone number: \_\_\_\_\_

Preferred number to call: \_\_\_\_\_

What time of day would you like to be called? \_\_\_\_\_

Emergency contact #1

Name: \_\_\_\_\_

Phone number: \_\_\_\_\_

Relationship to participant: \_\_\_\_\_

Emergency contact #2:

Name: \_\_\_\_\_

Phone number: \_\_\_\_\_

Relationship to participant: \_\_\_\_\_

Other contact (friend, neighbor, etc.):

Name: \_\_\_\_\_

Phone number: \_\_\_\_\_

Relationship to participant: \_\_\_\_\_